

More Than Just Insurance.

Plymouth Rock
assurance®

Personal Injury Protection – Telemedicine During COVID19

The following statement applies to automobile insurance policies with Personal Injury Protection Coverage in New Jersey for the duration of the state of emergency and public health emergency:

To enable treatment to continue while lowering exposure risk during the COVID-19 outbreak, we will reimburse telehealth and telemedicine services in any manner that is practicable and appropriate, including by telephone, for medically necessary evaluation and treatment of the injuries sustained as a result of your motor vehicle accident. Telephone-only communications may be used to establish a physician-patient relationship and the use of telehealth is expanded to include diagnosis, treatment, ordering of tests, and prescribing, as practicable and appropriate.